City of Wrenford

Property tax assistance program

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If money is tight, you may qualify for a deferral or a one-time payment help. Find out who can apply and how.

Quick facts

The Property Tax Assistance Program can help you if you are struggling to pay your property tax bill because of financial hardship. The City offers two types of help:

Program option | What it covers | How you pay back

Five-year tax deferral | The City pays your current tax bill. | Equal yearly instalments over five years. No interest is charged while you are in the program.

One-time hardship grant | A one-time payment to cover a past due bill. | A new payment plan to clear the remaining balance over the next 12 months.

Who can apply

You may be eligible if you meet all of the following:

- Own and live in the home you are paying taxes on.
- Have a household income below the City's annual limit for your family size.
- Are a senior (65 years or older), or receive Ontario Works or Guaranteed Income Supplement benefits.
- Have received a final tax bill that is past due and cannot pay it through the standard payment plans.

If you are a landlord or own a vacant property, you do not qualify for this program.

How to apply

Applications are reviewed by the Revenue and Water Billing Supervisor. You must fill out the Property Tax Assistance Application form. You will need to provide proof of income and a copy of your most recent property tax bill.

You can submit your application by mail or in person:

- By mail: Property Tax Assistance Program, P.O. Box 5521, Station Main, Wrenford, ON N4Q 1A1
- In person: Service Wrenford counter, Room 100, Wrenford City Hall, 100 Mercer Street, Wrenford, ON N4Q 1A1

Walk-in hours at the Service Wrenford counter are Monday to Friday, 8:30 a.m. to 4:30 p.m.

What happens next

The City will review your application within four to six weeks. If you are approved, the City Treasurer will send you a deferral agreement or a payment arrangement letter. You must sign and return the

letter within 30 days to keep your help active.

If your application is not approved, the letter will explain why. You can ask for a review within 30 days of receiving the letter. Decisions are final and cannot be appealed to Council.

Other ways to get help

If you do not qualify for the Property Tax Assistance Program, you may still be able to manage your bill with these options:

- Wrenford Tax Instalment Plan (WTIP): Pay your tax bill in monthly instalments through pre-authorized withdrawals from your bank account.
- Penalty Reduction Plan: If you already have late penalties, you can enroll in a 24-month plan that lowers the monthly penalty rate.
- Seniors property tax deferral: A separate program for residents aged 65 and older that does not require a five-year commitment.
- Ontario Works: Financial support for housing and utilities is available through the Ontario Works program for eligible residents.

Contact us

If you have questions about the program or need help filling out the form, please contact the Revenue and Water Billing Supervisor at 519-555-0100 or email propertytax@wrenford.ca.

Questions? Service Wrenford, Wrenford City Hall, 100 Mercer Street, Wrenford, ON N4Q 1A1. Phone 519-555-0100. Monday to Friday, 8:30 a.m. to 4:30 p.m.